

COOKIE NOTICE

About cookies and similar technologies

TUI International Holiday (Malaysia) Sdn. Bhd. or such other TUI entity acting as merchant of record (referred to in this Notice as “we” or “us”), part of the TUI Group uses cookies and similar technologies (together "cookies"). Cookies are small data files uploaded on your device when you visit any website or mobile app. Cookies allow a website or a mobile app to collect and store a range of data on your desktop computer, laptop or mobile device. Cookies help us to provide important features and functionality on our websites and mobile apps, and we use them to improve your customer experience.

We use Session Cookies which will automatically expire at the end of your browser session on our website and mobile apps. These are generally used for security purposes or to facilitate your use of our website or mobile apps. We use session cookies, to analyse the traffic on our website but also to remember your preference or the content of your online shopping basket.

We may also use Persistent Cookies which will be store for a longer period depending on the nature of their purpose. Persistent Cookies are used to remember your preferences and choices when you use our website or for targeted advertising purposes.

Essential cookies

Essential cookies will be used as soon as you visit our website or mobile apps. We won't request your permission to use essential cookies as these cookies are strictly necessary to provide the services you requested and to enable core functionality of our website and mobile apps. Without these essential cookies, essential features and core functionalities of our website or mobile apps will be affected.

We use essential cookies for the following purposes: security, network management, accessibility, to help webpage to load quickly and, where relevant, for features such as online shopping basket. For example, essential cookies help us to keep track of what you are booking as you move through each stage of the booking process, and without them the online booking process cannot take place.

The following essential cookies are being placed on your device when accessing our webpage and/or mobile apps, and without them certain functional features would not be possible:

Name	Expiry period	Description
.AspNetCore.	Session	Administrates your session, e.g. your shopping cart
CultureCode	Session	Administrates your language and currency settings

Userld	10 Years	Cookie to remember your selected settings, e.g., language and currency
_gcl_au	3 Months	Cookie to remember your selected settings, e.g., language and currency

Non-essential cookies

Non-essential cookies help us make your experience better, improve the performance of our website and mobile apps and deliver relevant online, customer tailored advertising. Non-essential cookies won't be placed on your device or collect any of your information unless you give your permission to do so. Some non-essential cookies are placed by us while others are placed with our permission and your permission by third party services set on our websites and mobile apps.

Analytics cookies

These allow us to understand how visitors interact with our website by collecting and reporting information anonymously. We use Google Analytics to help us analyse the information collected. It also reports website trends without identifying individual visitors. You can opt out of Google Analytics without affecting how you visit our site – for more information on opting out of being tracked by Google Analytics across all websites you use, visit: <http://tools.google.com/dlpage/gaoptout>

Changes to our Notice

This Notice replaces all previous versions. We may change the Notice at any time so please check it regularly on our website for any updates. If the changes are significant, we will provide a prominent notice on our website including, if we believe it is appropriate, electronic notification of Cookie Notice changes.

Learn more about who we are, how you can contact us and how we process personal data in our [Privacy Notice](#).

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